

## Care Management Orientation

### Onboarding: Part 1 and 2

#### ***Onboarding: Part 1***

Addresses the history of healthcare, national and local care management standards, the patient experience and communication techniques

Hosted the second Tuesday per month (except January) from 7:30-11:30 a.m.

#### ***Onboarding: Part 2***

Addresses all compliance and regulatory requirements and transitions of care

Hosted the third Wednesday per month from 7:30-11:30 a.m.

#### • ***Class Location***

Classes are held at the  
Beaumont Service Center (BSC)  
26901 Beaumont Blvd.  
Southfield, MI 48033

### 2019 CLASS SCHEDULE PART 1 and 2

#### **PART 1 (7:30-11:30)**

*Second Tuesday (exc. Jan)*

Jan 9<sup>th</sup> BSC: B-15

Feb 12<sup>th</sup> BSC: F-34

Mar 12<sup>th</sup> BSC: F-38

Apr 9<sup>th</sup> BSC: F-38

May 14<sup>th</sup> BSC: F-38

Jun 11<sup>th</sup> BSC: F-38

Jul 9<sup>th</sup> BSC: F-38

Aug 13<sup>th</sup> BSC: F-38

Sep 10<sup>th</sup> BSC: F-38

Oct 8<sup>th</sup> BSC: F-38

Nov 12<sup>th</sup> BSC: F-38

Dec 10<sup>th</sup> BSC: F-38

#### **PART 2 (7:30-11:30)**

*Third Wednesday*

Jan 16<sup>th</sup> BSC: F-22

Feb 20<sup>th</sup> BSC: B-19

Mar 20<sup>th</sup> BSC: B-6

Apr 17<sup>th</sup> BSC: F-34

May 15<sup>th</sup> BSC: F-34

Jun 19<sup>th</sup> BSC: F-34

Jul 17<sup>th</sup> BSC: F-34

Aug 21<sup>st</sup> BSC: F-34

Sep 18<sup>th</sup> BSC: F-34

Oct 16<sup>th</sup> BSC: F-34

Nov 20<sup>th</sup> BSC: F-36

Dec 18<sup>th</sup> BSC: F-36