Pain assessment and nonpharmacologic management in older adults

Use current evidence-based strategies to achieve optimal results.

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LEARNING OBJECTIVES

- 1. Identify strategies for overcoming challenges related to pain assessment in older adults.
- 2. Discuss five steps for assessing pain in older adults.
- Describe nonpharmacologic options for pain management in older adults

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ACCURATELY ASSESSING and detecting acute or chronic pain in older adults (65 years and older) is challenging, especially if they have difficulty recognizing, interpreting, and communicating their pain experience. Assessment using best practices is the critical first step in developing and implementing an effective treatment plan in any care setting.

The American Society for Pain Management Nursing recommends taking a step-by-step hierarchical assessment approach and identifying and advocating for the safest management approaches with the fewest side effects. Many nonpharmacologic strategies are accessible, inexpensive, easy to use, and reduce the need for high-risk medications, such as opioids and non-steroidal anti-inflammatory drugs (NSAIDs).

This article provides practical guidance for addressing common challenges in pain assessment, reviews the hierarchy of pain assessment, and integrates nonpharmacologic strategies into a comprehensive treatment plan.

Pain assessment challenges and strategies

Practical strategies are available to mitigate three common challenges associated with pain assessment in older adults—pain source identification, time limitations, and communication barriers—and facilitate the process.

Challenge 1: Pain source identification

One of the first challenges is identifying the source of pain, particularly in the presence of multimorbidity, and developing a treatment plan that addresses different types of pain. Multiple diagnoses and pain conditions may increase the experience of pain, worsen severity and intensity, and affect normal function.

Strategy: Knowing a patient's chronic health diagnoses will facilitate early recognition of the possible pain source. The source of pain also may help determine the best nonpharmacologic treatment option. For example, patients with longstanding diabetes are prone to developing painful diabetic neuropathy.

Challenge 2: Time limitations

Pain assessment is a priority similar to vital signs and diagnostic tests because pain can deter the healing process. Nurses should conduct a focused pain assessment per their organization's policy and patient's need. However, time constraints can pose challenges,

especially during public health emergencies, such as the COVID-19 pandemic.

Strategy: Different settings provide opportunities for nurses to contribute to pain assessment and treatment decision-making despite time limitations. For example, patients or the family caregiver can complete some elements of the assessment before the healthcare visit. These elements are then communicated to the provider and discussed during the visit as appropriate to the care setting and available resources. In a primary care setting, older adults can complete pain intensity and function tools in the waiting room with the nurse or by using a tablet with direct

Challenge 3: Communication barriers

data entry options.

Communication barriers can impede transparency, timely nurse assessment, and patient pain reports. Several factors (including language, cognitive, sensory, and physical impairments) influence patient communication, and every effort should be made to maximize patient-nurse communication. (See *How to maximize patient communication*.)

Strategy: A patient-centered approach emphasizes patient autonomy, integrates patient preferences into the pain assessment process, and respects sociocultural practices. For example, provide pain intensity scale options for older patients to choose from, and ensure they all address communication barriers and demonstrate reliability in self-reporting pain. If your organization's pain assessment policy doesn't include pain scale options that are reliable and valid in older adults (including those with cognitive impairment), advocate for policy changes. Maximizing communication also requires attention to nonverbal cues, such as facial expressions, body movements, and navigation of environmental and personal space (such as holding on to objects when walking).

Assessment best practices

If best practices don't drive pain assessment and treatment in older adults, care may be inadequate, resulting in suffering; loss of function

Nurses must be consistent (and sometimes persistent) and use evidence-based techniques to identify the presence of pain in older adults.



How to maximize patient communication

Communication is a significant pain assessment challenge. Consider these strategies to overcome it.

- Develop rapport and trust with patients.
- Determine the patient's beliefs related to talking about pain. For example, ask patients if they feel comfortable discussing pain. If not, explore their reasons and discuss why it's important to share their pain experience.
- Assess pain during your initial interaction with the patient, then collaboratively establish a method for pain assessment, including how often and when pain is assessed while maintaining organization policies.
- Ascertain pain terminology typically used by the patient and use these lay descriptors throughout your pain assessment and management.
- Use open-ended questions to ask about pain directly. For example, ask, "How would you describe your pain right now?" Don't use general questions, such as "How are you doing," for pain assessment.
- Ensure the patient understands that reporting pain isn't considered "complaining" or "griping."
- If the patient has a documented pain diagnosis, such as osteoarthritis, but seems reluctant to answer a general pain question, ask about specific locations of pain.
- Ensure patient privacy during pain assessments, but also ask which family members or caregivers can be involved in the process and what pain information can be shared with them.
- Educate patients about pain and medical terminology.

and independence; and the psychological triad of depression, anxiety, and sleep disturbances. The Hierarchy of Pain Assessment Techniques is a five-step framework to guide pain assessment in older adults who can't self-report.

To ensure a clinically useful and aligned assessment, we've modified these techniques for use in cognitively intact older adults by combining steps two through five of the hierarchy with the Clinically Aligned Pain Assessment (CAPA). The CAPA tool assesses five key areas: comfort (pain tolerability), pain change,

pain control, function, and sleep. The role of this modified hierarchy is to expand the completeness of evidence-based pain assessment beyond simplistic ratings to identify key information that older adults may not report but are important in determining the presence and impact of pain and developing a treatment plan. (See Hierarchy of pain assessment *in cognitively intact older adults.*)

Step 1: Be aware of/identify potential causes of pain

Older adults may deny pain or hesitate to report its characteristics because of fear, stoicism, or a belief that pain is normal as we age and so not a priority. Be vigilant for diagnoses and conditions known to be painful. A patient's medical history, physical examination, diagnostic tests, laboratory values, and medication history may provide evidence of potential or current pain etiology. Older adults with multimorbidity may have several sources or locations of pain.

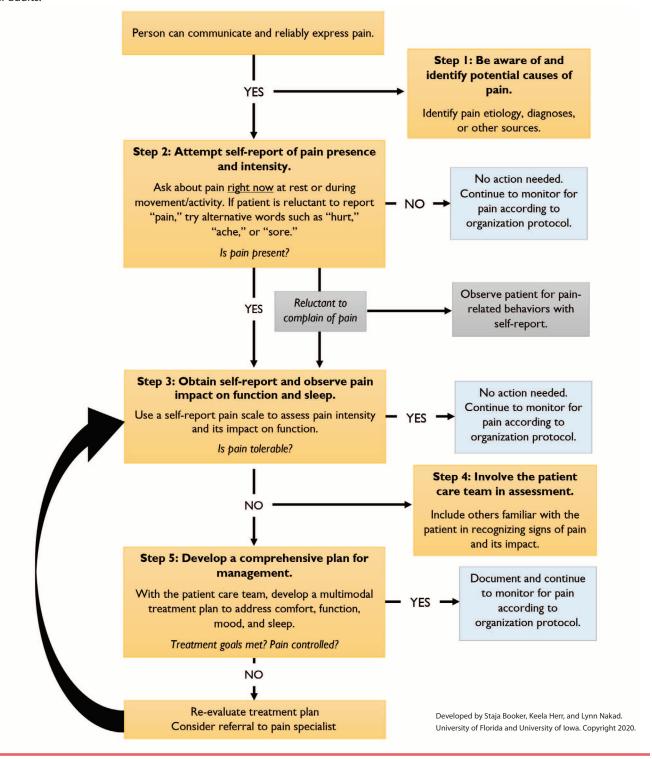
Musculoskeletal disorders, such as arthritis, osteoporosis, and fractures, are common sources of pain for older adults. Other causes include inflammation, infections (urinary tract infections, pneumonia), bladder distention, kidney stones, skin breakdown, gout, peripheral vascular disease, and constipation. If the patient can point to the pain location, examine for signs of infection or injury, including redness, heat, and swelling or other deformity. In older adults, physiological indicators (sweating, elevated vital signs) may be blunted even in acute pain and are not good indicators of acute or chronic pain.

Pain management is improved when the cause is known, but in some cases the etiology may not be identified, even in the presence of acute pain. This is consistent with the new definition of pain from the International Association for the Study of Pain: "an unpleasant sensory and emotional experience associated with, or resembling that associated with, actual or potential tissue damage." Chronic pain may not be associated with a recognizable disease process, so providers shouldn't delay treatment until a diagnosis is made. They should, however, attempt to determine whether pain symptoms are nociceptive, neuropathic, or mixed/nociplastic to develop a comprehensive management plan. (See *Pain types*.)

Use these strategies to identify causes and

Hierarchy of pain assessment in cognitively intact older adults

This pain assessment hierarchy combines a hierarchy for nonverbal and cognitively impaired older adults (65 years and older) with the Clinically Aligned Pain Assessment to help overcome challenges nurses may encounter when evaluating pain in cognitively intact older adults.



potential sources of pain:

- Review relevant medical records to identify any procedure, disease process (physical or emotional), acute issues, indwelling medical device (for example, urinary catheter, chest
- tube), or trauma that may be triggering pain.
- Be aware of atypical presentations of acute pain conditions. For example, older adults experiencing a myocardial infarction may report abdominal pain; chest pain as "pres-

Pain types

Understanding the type of pain (nociceptive, neuropathic, mixed or nociplastic) a patient is experiencing will help determine the best treatment plan.

Pain type and description	Pain characteristics and related presentation	Examples
Nociceptive		
Somatic: tissue injury of bones, soft tissue, joints, muscles	LocalizedConstantAchingStabbingGnawingThrobbing	 Arthritis Low-back pain Tendonitis Acute postoperative pain Fracture Bone metastases
Visceral: tissue injury of visceral organs including heart, lungs, testes, and biliary system	 Diffuse Poorly localized Referred to other sites Intermittent Paroxysmal Dull Colicky Squeezing Deep Cramping May be accompanied by nausea, vomiting, diaphoresis 	 Renal colic Constipation Urinary tract infection
Neuropathic		
Peripheral nervous system: injury to nerves or spinal cord	 Prolonged Usually constant but can have paroxysms Sharp Burning Pricking Tingling Pins-and-needles Shooting, electric-shock-like Associated with other sensory disturbances, such as: paresthesia allodynia hyperalgesia impaired motor function atrophy abnormal deep tendon reflexes 	 Cervical or lumbar radiculopathy Postherpetic neuralgia Trigeminal neuralgia Diabetic neuropathy Phantom limb pain Herniated intervertebral disc Drug toxicities
Mixed or Nociplastic		
Central, undetermined, or mixed: pain from neurologic dysfunction or combined and uncertain causes	 No identifiable pathologic processes or symptoms out of proportion to identifiable organic pathology Widespread musculoskeletal pain, stiffness, and weakness Fatigue Sleep disturbance Taut bands of muscles and trigger points Sensitivity to sensory stimuli 	 Myofascial pain syndrome Somatoform pain disorders Fibromyalgia Post-stroke pain Temporomandibular joint dysfunction Tension headache

Adapted from Reuben DB, Herr KA, Pacala JT, Pollock BG, Potter JF, Semla TP, eds. Geriatrics at Your Fingertips. 22nd ed. New York: American Geriatrics Society; 2020. Used with permission from the American Geriatrics Society.

sure"; or exhibit restlessness, confusion, and fatigue.

- Ask the patient to point to the pain location on a human figure drawing or on themselves
- Observe the patient's response during routine care activities (such as repositioning and dressing), which may indicate the presence and location of pain.

Step 2: Attempt self-report of pain presence and intensity

Pain, as defined by Margo McCaffery, MS, RN-BC, FAAN, is a subjective experience that's best identified via a patient's self-report. However, because many older patients, regardless of cognitive status, under-report pain, self-reports may be limited or compromised (in terms of reliability). In patients who are under sedation or who have cognitive impairment, advanced dementia, delirium, intellectual disability, or stroke, self-reports may be unobtainable. The issue isn't only if an older patient can complete a self-report measure, but also if their self-report is reliable and accurate.

Self-report is more than pain intensity; a comprehensive pain assessment should consider the elements of pain (intensity, location, duration, quality), as well as related factors how does pain affect function, what makes pain better or worse, current and past treatments, and what works well to relieve pain. Emerging evidence suggests that pain intensity tools alone (which have never been a recommended nursing best practice) are inadequate at capturing the pain experience or guiding analgesic treatment. Current practice recommends establishing a dynamic approach as standard of care, including assessing pain during movement (turning, dressing, walking, standing) and evaluating the impact of pain on function and activity.

Nurses must be consistent (and sometimes persistent) and use evidence-based techniques to identify the presence of pain in older adults. First, ask the simple question: "Are you hurting anywhere?" Or ask a more specific question when a documented health condition is associated with pain: "Do you have pain in your knees right now?" Then use a brief validated assessment tool (such as the Functional Pain Scale; the Pain intensity, Engagement, and General Activity Scale; or the



Use these tips when selecting a self-report pain tool to assess older adult patients.

- Adopt validated pain intensity tools with different formats to accommodate the needs of diverse patients. The tools should
 - be congruent with the patient's culture of pain expression, use accurate language, and be available in different languages (or easily translated)
 - accommodate a patient's developmental, intellectual, and cognitive level (easily understood and reliable)
 - accommodate a patient's sensory impairments (available in Braille, audio, or large and dark print)
- Involve the patient in choosing a self-report tool. Document any preference and use that tool consistently.

In addition, find tools that

- are scientifically valid, reliable, and practical
- are easy to print or reproduce electronically
- are easily disinfected if laminated or disposable after each patient use
- are easily and quickly explained to the patient or observer
- are easy to use, score, and record consistently
- are appropriate for an interdisciplinary healthcare team
- can be linked to a patient's comfort, function, and mood goals
- meet organization and regulatory body standards
- can be used to obtain data for quality-improvement and evidencebased practice projects.

Defense and Veterans Pain Rating Scale) to quantify pain intensity and impact. Recommended pain intensity scales (such as a numeric rating scale or the Iowa Pain Thermometer-Revised) should be used in combination with a measure of pain impact or interference with function and activities. Consistently use the same validated tools to score, document, and monitor changes in pain, tolerability, and functional improvement over time. (See *Choosing the right self-report pain tool.*)

In addition to selecting appropriate pain assessment tools, practical strategies to optimize obtaining an accurate self-report include the following:

- · Keep instructions simple and clear, and repeat them if necessary.
- Give the patient adequate time to assimilate pain questions and answer, and don't
- Reduce any overstimulating and extraneous noises to help the patient focus, process, and answer questions.
- Provide examples of pain intensity (for example, a splinter may be rated 3/10, a broken hip could be rated 7/10) only if the patient is having difficulty perceiving and communicating pain or asks for clarification and examples.
- Obtain pain self-reports when the older adult is most alert and lucid.
- Older adults may have poor recall memory, so ask about pain in the present tense, using phrases such as "right now," "current pain," or "at this moment."

Step 3: Self-report and observation of pain impact on function and sleep

In addition to a patient's self-report of function and interference with activities, use observation to determine baseline ability and

When pain is identified, work with the patient and provider to establish attainable goals for continued comfort, function, and sleep, and evaluate changes in pain and pain control. the effect of pain on engagement in physical activities and sleep. The original Hierarchy of Pain Assessment Techniques focused observations on pain behaviors in cognitively impaired individuals. However, identifying and understanding behaviors even in those who can self-report may support a more comprehensive assessment and act as another metric to assess pain increases and decreases.

Because impaired sleep significantly impacts the pain experience and quality of life, sleep should be assessed routinely, using options such as "awake with pain most of the night," "awake with occasional

pain," or "normal sleep." Research shows that people who experience sleep disturbances (trouble falling and staying asleep) and lowquality sleep report more chronic pain. Work with patients to determine the best timing for pain assessments and interventions to use before sleep.

Step 4: Involve the patient care team in assessment

Care team members—including the patient, selected family and significant others, caregivers, and other healthcare providers (physical therapist, nursing assistant/patient care technician, social worker, physician)—are familiar with the patient's normal behavior and activity level, so can help identify subtle changes that may otherwise go unnoticed or overt changes that may indicate pain.

Unlicensed personnel, such as nursing assistants and patient care technicians, may have a limited role in evaluating pain, but they can provide useful information about when pain most often occurs, which activities are more painful for the patient, and changes in activity or mood that may be due to suspected or reported pain. Unlicensed personnel may require training to screen for pain or use pain scales, with follow-up assessments by nurses or providers.

Family and personal caregivers can provide information about a patient's pain behaviors, mood disposition, communication patterns, and functional status. They also can provide information about how the patient typically manages pain, which may help when developing an individualized treatment plan, especially for rehabilitation therapy. Suggest that patients and caregivers keep a pain diary to record pain characteristics (intensity, location and duration of pain, time of day pain is noted, pain at rest or during movement). This may require teaching caregivers key observations—such as patient behavior, function, and mood—to note if they suspect the patient is experiencing pain.

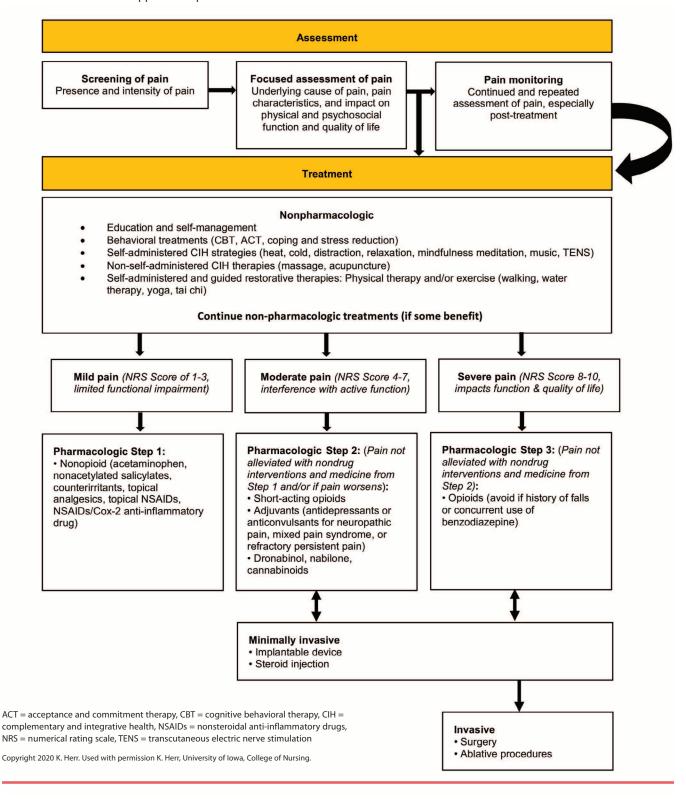
Step 5: Develop a comprehensive plan for management

In the original Hierarchy of Pain Assessment Techniques, the fifth step uses an analgesic trial to validate pain in cognitively impaired older adults and confirm questions about their behaviors. However, in cognitively intact older adults who are able to report their pain, validating pain presence with an analgesic isn't needed and developing a comprehensive management plan can proceed.

A comprehensive plan is guided by a patient's goals and preferences for care, considers pharmacologic and nonpharmacologic approaches based on the patient's unique needs,

Hierarchy of multimodal pain management

Consider this multimodal approach to pain assessment and treatment in older adults.



and weighs risks and benefits of treatment options. When pain is identified, work with the patient and provider to establish attainable goals for continued comfort, function, and sleep (or other patient-preferred outcomes such as mood). Evaluate changes in pain and pain control according to CAPA: Is the pain getting worse, about the same, or is it getting better? How effective is pain control? Is pain control inadequate, partially ef-

Resources

Tap into these resources to learn more about pain management in older adults and to ensure you're following best practices.

Guidelines

Assessment

- Schofield P. The assessment of pain in older people: UK national guidelines. Age Ageing 2018;47(suppl 1):
- Herr K, Coyne PJ, Ely E, Gélinas C, Manworren RCB. Pain assessment in the patient unable to self-report: Clinical practice recommendations in support of the ASPMN 2019 position statement. Pain Manag Nurs. 2019;20(5):404-17.

Management—Pharmacology

- American Geriatrics Society 2019 updated AGS Beers Criteria® for potentially inappropriate medication use in older adults. J Am Geriatr Soc. 2019;67(4):674-94.
- Abdulla A, Adams N, Bone M, et al. Guidance on the management of pain in older people. Age Ageing. 2013; 42(suppl 1):i1-57. (Note: These guidelines are in the process of being updated.)

Management—Disease specific

- Kolasinski SL, Neogi T, Hochberg MC, et al. 2019 American College of Rheumatology/Arthritis Foundation guideline for the management of osteoarthritis of the hand, hip, and knee. Arthritis Care Res. 2020;72(2):149-62.
- Chou R, Deyo R, Friedly J, et al. Nonpharmacologic therapies for low back pain: A systematic review for an American College of Physicians Clinical Practice Guideline. Ann Intern Med. 2017;166(7):493-505.

Reports

• U.S. Department of Health and Human Services. Pain Management Best Practices Inter-Agency Task Force Report: Updates, Gaps, Inconsistencies, and Recommendations. May 9, 2019. hhs.gov/sites/ default/files/pmtf-final-report-2019-05-23.pdf

Websites

- University of Iowa. Geriatricpain.org: Resources and tools for quality pain care. geriatricpain.org
- Hartford Institute of Geriatric Nursing: Resources, research, and programs. hign.org/consultgeri/trythis-series/pain-assessment-older-adults
- American Geriatrics Society. Geriatrics At Your Fingertips® 2019: Available in print, ebook, and mobile. app. geriatricscareonline.org/ProductAbstract/ geriatrics-at-your-fingertips-2019/B048#

fective, effective (just about right), or fully effective (would like to reduce medication or use nonpharmacologic interventions)?

New best practice reports recommend nonpharmacologic strategies as a primary intervention that should be considered first and early given the low risk of adverse effects and the evidence of risks associated with opioids, NSAIDs, and adjuvants. Other resources provide guidance on analgesic interventions for older adults; this article focuses on nonpharmacologic strategies.

Pain management using nonpharmacologic interventions

Managing pain has always been a complex task but is even more challenging as healthcare providers attempt to mitigate opioid misuse. Biological, social, and psychological factors contribute to chronic pain, so treatment should be integrative and individualized to improve pain control, function, activities of daily living, and quality of life. The benefits of many nonpharmacologic strategies include accessibility, low cost, ease of use, and few side effects. Evaluate patients for contraindications to select nonpharmacologic interventions; for example, avoid or limit the use of heat/cold therapies in older adults with neuropathy, pressure injuries, or venous or arterial ulcers.

According to a recent U.S. Department of Health and Human Services report, pain management best practices are broadly categorized as medications, interventional (minimally invasive or invasive) procedures, restorative therapies, behavioral health approaches, and complementary and integrative health (CIH). (See *Hierarchy of multi-modal pain management.*) This article describes restorative, behavioral health, and CIH approaches; however, they may not be readily available for every patient, particularly behavioral and CIH therapies.

Restorative therapies include therapeutic exercise, transcutaneous electric nerve stimulation, massage therapy, traction, cold and heat, therapeutic ultrasound, and bracing. Behavioral health interventions include behavioral therapy, cognitive behavioral therapy (CBT), acceptance and commitment therapy, mindfulness-based stress reduction (MBSR), emotional awareness and expression therapy, and self-regulatory or psychophysiological approaches (biofeedback, relaxation training, hypnotherapy). CIH approaches include acupuncture, manipulative therapies, MBSR, yoga, tai chi, and spirituality.

Evidence on noninvasive, nonpharmacologic therapies for chronic pain (including low back pain, neck pain, osteoarthritis, and tension headaches) commonly seen in older patients is variable. Interventions with the strongest support for consistently improving function and reducing pain include regular exercise (walking, tai chi, yoga), multidisciplinary rehabilitation, acupuncture, massage, heat, music, and mind-body practices (CBT, imagery with progressive muscle relaxation, mindfulness practices). Some interventions haven't had extensive testing with older adults, but that doesn't mean they're not effective. More research is needed.

Before selecting a nonpharmacologic regimen, providers should consider the patient's underlying co-morbidities, physical ability, cognitive status, preferences, access (for example, tai chi classes may be limited in a rural community), and evidence of effectiveness. An intervention may need to be tailored to the individual older adult. For example, select cognitive-based therapies (guided imagery, reminiscence) carefully; older adults with any level of cognitive or intellectual disability may not be able to use them because of issues related to attention/focus, memory, and understanding.

Work with patients to shape their expectations for treatment and provide education about available strategies. Other strategies include the following:

- Target the nonpharmacologic treatment based on its mechanism of action and the pain problem.
- Assess pain immediately before and again after administering nonpharmacologic interventions, when the intervention is expected to have an effect.
- Determine what nonpharmacologic treatments are used at home to manage pain.
- Use a pain bundle, or offer the patient a comfort menu. Pain bundles typically include CIH strategies, structured pain rounds, pharmacologic treatments, pain assessment tools, and education.
- Engage patients and caregivers in education and intervention use.

Take a multimodal approach

A multimodal assessment and treatment approach provides the best pain management for older adults. Follow current practice to standardize pain management, meet regulatory requirements for quality care, maintain a strong skill set, and use good clinical judgment to help relieve patients' pain. (See *Resources*.) More research and quality improvement projects can further refine best

practices to meet older adults' needs.

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Please mark the correct answer online.

- 1. A patient describes her pain as sharp, burning, and feeling like "pins and needles," indicating which type of pain?
 - a. Nociceptive
 - b. Neuropathic
 - c. Mixed
 - d. Nociplastic
- 2. An example of a restorative therapy for managing pain is
 - a. cognitive behavioral therapy.
 - b. acceptance and commitment therapy.
 - c. transcutaneous electric nerve stimulation.
 - d. mindfulness-based stress reduction.
- 3. An example of a complementary and integrative strategy for managing pain is
 - a. traction.
 - b. acupuncture.
 - c. transcutaneous electric nerve stimulation.
 - d. therapeutic ultrasound.

- 4. Before selecting a nonpharmacologic strategy, providers should consider all of the following except
 - a. the patient's cognitive status.
 - b. what is most convenient for the provider.
 - c. the patient's underlying comorbidities.
 - d. what the patient prefers.
- 5. Which statement about a patient with moderate pain is correct?
 - a. Long-term opioids are the best option.
 - b. Exercise/physical therapy is an appropriate option.
 - c. The patient will have a score of 8 to 10 on a self-report pain tool.
 - d. The pain is causing limited impairment of function.
- 6. Strategies for identifying causes and potential sources of pain in older adults include all of the following except
 - a. reviewing medical records to identify issues that trigger pain.
 - b. observing the patient's response during routine care activities.
 - c. being aware of atypical presentations of acute pain conditions.
 - d. asking all patients to write out a description of the pain.

7. Mr. Cunningham (name is fictitious), your 82-year-old patient with arthritis, is ready for his follow-up appointment with his primary care provider, and you need to assess him for pain. What challenges are involved in this assessment and how can you overcome them?

8. What is the role of the care team in assessing Mr. Cunningham for pain?

9. What criteria would you use in selecting a self-report pain assessment tool for Mr. Cunningham?

10. The type of pain that Mr. Cunningham experiences related to his arthritis is

- a. nociceptive.
- b. neuropathic.
- c. mixed.
- d. nociplastic.